

Corrigendum 2

Modifications in the Tender Document Tender Document No. MPSEDC/ACGM/2010/582

Sl. No.	Page No.	Existing Clause	Modified Clause
	6 Exit Process Support	Conduct audit readiness of the State for such an eventuality on a Yearly basis.	Conduct assessment of Exit readiness of the State for such an eventuality on a Yearly basis.
	6 Eligibility Criteria	The Bidder should have an annual Turnover from consultancy services averaged over the last 3 years should be a minimum of Rs.10 Crores (Rupees Twenty Five Crores).	The Bidder should have an annual Turnover from consultancy services averaged over the last 3 years should be a minimum of Rs.10 Crores (Rupees Ten Crores).
	6 Eligibility Criteria	The Bidder must have completed atleast one Third Party Audit of an e-Governance Project for any State Government/Central Government/Public Sector Undertaking.	The Bidder must have completed atleast one Third Party Audit of an e-Governance Project for any State Government/Central Government/Public Sector Undertaking. Or Should be engaged in Third Party Audit of an e-Governance Project for any State Government/Central Government/Public Sector Undertaking for a period of 1 year (for the ongoing Projects).

The Last Date for Submission has been extended to 15th February, 2011 upto 03:00 p.m.

Response to Pre-Bid Queries
Tender No. Tender No. : MPSEDC/ACGM/2010/582

Sl. No.	Section	Clause No.	Existing Text of the Clause/Provision in the RFP	Clarification/modification to be made	MPSEDC Response
KPMG					
1	2	Invitation for Bids	Last date of submission of bid	Deadline for submission for Tender may kindly be extended by at least 2 weeks from current date of submission i.e. until 07th February 2011	
2	4	II) Introduction to Citizen Facilitation & Contact Centre, Govt. of M P	The Tender Document, Corrigendum and Agreement are attached with this document as Annexure.	Please provide copies of documents specified	The documents have been provided
3	4	III) Services Delivered by BOOT Operator	Activities covered by M/s Spice	It may be specified how many services have currently been covered under the and whether these are likely to increase over time.	List of services has been provided
4	4	IV) Third Party Auditor	TPA is required to provide dedicated manpower for various periodic audit activities.	Please specify number of manpower resources required to work on the assignment	The TPA is expected to deploy manpower as per requirement of the work.
5	4	IV) a TPA Scope of Work	Study the contract signed between the MPSEDC and the BOOT Operator	Please provide copy of Tender document including copy of sample contract, using which the BOOT operator was selected.	The document has been provided
6	5	IV) b TPA Scope of Work-Inventory	Inventory Audit is to be performed at the beginning of the Contract and at the end of every year	Please provide Bill of Material list, covering all equipment which would fall under scope of TPA	It is available in the documents provided
7	6	IV) e TPA Scope of Work- Security Audit	TPA would perform the penetration testing and vulnerability testing on the system.	It may be clarified whether TPA would be allowed to run its own scrips remotely on the network.	Yes
8	6	IV) f TPA Scope of Work- Exit Process Support	Provide advisory support during the transition period from the current BOOT operator to the new operator.	It may be specified whether any overlap is being planned for new BOOT operator to take over from the existing operator. It should also be clearly specified that TPA agency would not play any role in the selection process	Overlap is being planned. However, TPA is not expected to play a role in the selection process
9	6	IV)h Eligibility Criteria	The Bidder should have an annual Turnover from consultancy services averaged over the last 3 years should be	Please specify whether turnover amount required is Rs. 10 Crores or 25 Crores.	It is 10 Crores

			a minimum of Rs.10 Crores (Rupees Twenty Five Crores).		
10	7	IV)h Eligibility Criteria	The Bidder must have completed at least one Third Party Audit of an e-Governance Project for any State Government/Central Government/Public Sector Undertaking.	Since audit of e Governance projects has recently been introduced by government agencies, this clause may read as, " <i>The Bidder must be engages in at least one one Third Party Audit of an e-Governance Project for any State Government/Central Government/Public Sector Undertaking</i> "	Please refer to the Modification in Tender Document given below
11	7	IV) i Details to be submitted	Undertaking stating that the bidder is not involved in implementing similar project in any other State	Please specify nature of this undertaking. Does this apply to projects having similar scope of work/domain/vendor arrangements, etc. The purpose of this undertaking is not very clear.	It has been explained in the Pre-Bid Meeting
12	8	IV) m Financial Bid	The Bidder shall be responsible for the costs towards travel/stay, daily allowance or any other allowances with respect to their staff deployed...	Exigency costs which may occur during the course of the assignment may be provisioned for and may be considered for payment on a case to case basis	No Change
13	9	IV) p Technical Evaluation	Size of the Organization, Experience in undertaking large ICT related Consultancy/ Program Management.	It is requested to give a detailed scoring methodology and break up of 30 marks	It will be decided by the Committee of MPSEDC
14	9	IV) p Technical Evaluation	Approach and Work Plan for execution of Scope of work	It is requested to give a detailed scoring methodology and break up of 25 marks	
15	9	IV) p Technical Evaluation	Experience in handling similar Projects	It is requested to give a detailed scoring methodology and break up of 20 marks. Is there a minimum/maximum no of projects that need to be specified	
16	9	IV) p Technical Evaluation	Quality Certifications / affiliations / recognition etc	It is requested to give a detailed scoring methodology and break up of 10 marks. Is there a minimum/maximum no of certifications / affiliations required	
17	9	IV) p Technical Evaluation	Presence in MP	This clause is restrictive in nature and should be removed	
18	10	V) General Terms and Conditions 4. Limits on Promotion	The bidder will not make any reference to MPSEDC or this procurement or resulting contract in any literature, promotional material, brochures, sales presentation or the like without the express prior written consent of the authorized representative of MPSEDC.	This Clause may please be deleted	No Change

19	12	V) General Terms and Conditions 13. Liquidated Damages	Liquidated Damages	LD clause may be removed from Tender and should not be applied to TPA's contract . In any case extent of liquidated damages may be specified	No Change
20	14	V) General Terms and Conditions 17. Employees	(b) automatic transfer of employment contracts and (c) bidder not to enforce or impose any contractual provision preventing transfer of employees.	Please clarify implication of these clauses to Bidder	The Clause is self explanatory
21	15	V) General Terms and Conditions 19. Right of Access to Premises	At any time during the exit management period, where Assets are located at the Bidder's premises in relations to this project, the Bidder will be obliged to give reasonable rights of access to (or, in the case of Assets located on a third party's premises, procure reasonable rights of access to) Govt. of Madhya Pradesh/MPSEDC or its nominated agencies, and/or any Replacement Vendor in order to inventory the assets or Assets.	Kindly let us know (i) the extent to which any assets for the purpose of this project would be located on our site and (ii) possibility that client or its nominated agency would require to access our premises?	This refers to the assets (IT or Non-IT) deployed by the TPA for fulfillment of its obligations only including any additional tools procured by MPSEDC and deployed by TPA.
22	16	V) General Terms and Conditions 23. Responsibility for safe custody and integrity of data	All project related documents issued by MPSEDC, other than the Contract itself, shall remain the property of MPSEDC and shall be returned (in all copies) to MPSEDC on completion of the Bidder's performance under the Contract if so required by MPSEDC.	Please refer clause 16 [C] [b] on pg 15,16 as it is contradictory to /inconsistent to clause 23. C	No Change
23	17	V) General Terms and Conditions 26. Insurance Requirement	Bidder shall take and keep effective all the insurances during the period of the Contract.	Insurance requirement may be removed from Tender and should not be applied to TPA's contract	No Change
24	17	V) General Terms and Conditions 28. Third Party Claims	The Bidder shall indemnify MPSEDC against all third-party claims	This Clause may be removed from Tender and should not be applied to TPA's contract	No Change
25	19	Financial Bid	Items 1,2 and 3	Please specify how total cost of Bid would be arrived at. In case 3 is optional, it should not form part of the financial bid.	For the purpose of Bid Evaluation, all the Costs of all the three items mentioned in Financial Bid will be considered.
PwC					
1.	5	Point 1 point e		Would the procurement of tools by MPSEDC involve RFP preparation and	TPA would be required to provide the detailed specifications but the Bid

				related bid management to be done by TPA	Management will be done MPSEDC.
2.	Page 5	Point 1 point e	Studies the functionality of the IT System....., Required for the TPA scope of work. The additional module/tool....."	Kindly clarify if it should be TPA or Call centre operator	The TPA is required to study the functionality of the Call Centre for the purpose of Audit.
3.	Page 9	15 Technical evaluation criteria	marks are allotted to Presence in MP.	Kindly clarify if it requires local office in MP or would presence of project teams in MP be fine.	Local Office in MP and Projects undertaken in MP both would be considered for evaluation.
4.	Page 5,	SLA Monitoring Audit Point (iv) Point C		Kindly provide details on Links and confirm that MPSEDC would provide tools for Bandwidth monitoring	There is only one location for the links. Regarding Tools, it has already been clarified.
5.	Page 6	Point h Eligibility Criteria		Kindly confirm the annual Turnover. There is a mismatch in number and figures (Rs. 10 Crores (Rupees Twenty Five Crores)) mentioned on Page 6 Point h Eligibility Criteria second bullet point. Please confirm the correct amount.	It is Rs.10 Crores
6.	Page 19	Financial Bid Point 1	Charges for carrying.....and preparation of exit management plan as per specifications and periodicity given in this Tender Document.	Kindly confirm the same, as TPA would be required to provide the exit management plan one once and execute the same towards the end of the project.	TPA would be required to provide the exit management plan once, Review it every year and execute the same towards the end of the project.
7.	Page 19	Financial Bid Point 1		Unit defined is per month however, Inventory Management plan should be done at the start of project and at the end of the every year as per Page 5 Point b Inventory. Kindly clarify on the unit for financial bid	The unit for quoting is per month only. The Bidder is expected to distribute the cost of items whose periodicity is more than one month.
8.	Page 5	point c. SLA Monitoring Audit Point iii).		Kindly confirm that TPA would provide Verification of the work monthly and no certification would be provided.	The query is not clear
9.				Kindly confirm if usage audit is to be done monthly or yearly.	Usage Audit to be done once every year with the time mutually agreed between TPA and MPSEDC.

Note : Any other queries not responded to, indicates that there is no change in the document.

Sd/-
Addl. Chief General Manager
M P S E D C Ltd.