

Corrigendum 2

Modifications in the Tender Document Tender No. : MPSEDC/ACGM/2010/583

Sl. No.	Page No.	Existing Clause	Modified Clause
1	6 Clause 1 TPA Scope of Work	Third Party Audit shall include monitoring the performance BOOT operator with a view to ensure desired Quality of Service (QoS) as defined in the SLA, signed between Madhya Pradesh Transport Department and BOOT Operator. These Guidelines define the broad areas of work, which TPA shall perform for a period of Two years from the date of issue of Work Order/LOI. However, the agreement can be extended for a further period of one year on the same terms and conditions.	Third Party Audit shall include monitoring the performance of SCAs as per the Agreement between MPSEDC and SCAs. The following Guidelines define the broad areas of work, which TPA shall perform for a period of Four years from the date of issue of Work Order/LOI. However, the agreement can be extended for a further period of one year on the same terms and conditions.
	7 Exit Process Support	Conduct audit readiness of the State for such an eventuality on a Yearly basis.	Conduct assessment of Exit readiness of the State for such an eventuality on a Yearly basis.
2	8 Eligibility Criteria	The Bidder should have an annual Turnover from consultancy services averaged over the last 3 years should be a minimum of Rs.10 Crores (Rupees Twenty Five Crores).	The Bidder should have an annual Turnover from consultancy services averaged over the last 3 years should be a minimum of Rs.10 Crores (Rupees Ten Crores).
3	8 Eligibility Criteria	The Bidder must have completed atleast one Third Party Audit of an e-Governance Project for any State Government/Central Government/Public Sector Undertaking.	The Bidder must have completed atleast one Third Party Audit of an e-Governance Project for any State Government/Central Government/Public Sector Undertaking. Or Should be engaged in Third Party Audit of an e-Governance Project for any State Government/Central Government/Public Sector Undertaking for a period of 1 year (for the ongoing Projects).
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The Last Date for Submission has been extended to 15th February, 2011 upto 03:00 p.m.

Response to Pre-Bid Queries

Tender No. : MPSEDC/ACGM/2010/583

Sl. No.	Section	Clause No.	Existing Text of the Clause/Provision in the RFP	Clarification/modification to be made	MPSEDC Response
KPMG					
1	2	Invitation for Bids	Last date of submission of bid	Deadline for submission for Tender may kindly be extended by at least 2 weeks from current date of submission i.e. until 07th February 2011	
2	5	II) Introduction to CSC Scheme	Current Status of Implementation of the Project	It may be specified how many of the CSCs are currently operational and fall under the purview of the proposed agency.	All CSCs (9232) fall under the purview
3	5	III) Services Delivered by SCAs	Services Delivered by SCAs	Details regarding status of services being currently provided or envisaged through CSCs may be provided, especially G2C services. Revenue model finalized with the SCAs may be shared with the prospective bidders.	All services of MPOnline and e-District (wherever implemented) are being provided through CSCs. Revenue Model is irrelevant. The document has been provided during the Pre-Bid Meeting.
4	6	IV) Third Party Auditor	TPA should make his own arrangements to place his team at districts.	Please clarify the need for placing team in District and number of districts to be covered	It has been explained in Pre-Bid Meeting
5	6	IV) 1 TPA Scope of Work	TPA shall perform for a period of Two years from the date of issue of Work Order/LOI.	Please clarify whether duration of engagement of TPA is 2 years or 4 years as specified in other parts of the RFP	The period is 4 years
6	6	IV) a TPA Scope of Work	Scope of Work	The modalities for stakeholder consultations may be outlined. Would MPSEDC depute a nodal officer to facilitate discussions with various stakeholders.	Yes
7	7	IV) 5 TPA Scope of Work	Certification of CSCs	More details regarding certification process may be provided. Is there is a	The criteria would be provided to the successful Bidder

				minimum criteria that needs to be met to be eligible for certification. How will TPA ensure that 25 percent sites to be physically verified meet the criteria, and would MPSEDC specify sites to be taken up.	
8	7	IV) 6 TPA Scope of Work- 6 Exit Process Support	Provide advisory support during the transition period from the current SCA to the new SCA	It may be specified whether any overlap is being planned for new BOOT operator to take over from the existing operator. It should also be clearly specified that TPA agency would not play any role in the selection process	Overlap is being planned. However, TPA is not expected to play a role in the selection process.
9	9	IV) 8 TPA Scope of Work	Minimum Qualifications of persons to be deployed by TPA:	Does the qualification of Managerial staff as denoted refer to the resource to be deployed in Bhopal on full time basis as given on page 6.	Yes
10	9	IV)10 Eligibility Criteria	The Bidder should have an annual Turnover from consultancy services averaged over the last 3 years should be a minimum of Rs.10 Crores (Rupees Twenty Five Crores).	Please specify whether turnover amount required is Rs. 10 Crores or 25 Crores.	It is Rs.10 Crores
11	9	IV)10 Eligibility Criteria	The Bidder must have completed at least one Third Party Audit of an e-Governance Project for any State Government/Central Government/Public Sector Undertaking.	Since audit of e Governance projects has recently been introduced by government agencies, this clause may read as, " <i>The Bidder must be engages in at least one one Third Party Audit of an e-Governance Project for any State Government/Central Government/Public Sector Undertaking</i> "	Please refer to the Modification in Tender Document given below
12	9	IV) 11 d Details to be submitted	Undertaking stating that the bidder is not involved in implementing similar project in any other State	Please specify nature of this undertaking. Does this apply to projects having similar scope of work/domain/vendor arrangements, etc. The purpose of this undertaking is not very clear.	It has been explained in the Pre-Bid Meeting
13	11	IV) 15 e Financial Bid	The Bidder shall be responsible for the costs towards travel/stay, daily allowance or any other allowances with respect to their staff deployed...	Exigency costs which may occur during the course of the assignment may be provisioned for and may be considered for payment on a case to case basis	No Change

14	11	IV) 18 Technical Evaluation	Size of the Organization, Experience in undertaking large ICT related Consultancy/ Program Management.	It is requested to give a detailed scoring methodology and break up of 30 marks	It will be decided by the Committee of MPSEDC
15	11	IV) 18 Technical Evaluation	Approach and Work Plan for execution of Scope of work	It is requested to give a detailed scoring methodology and break up of 25 marks	
16	11	IV)18 Technical Evaluation	Experience in handling similar Projects	It is requested to give a detailed scoring methodology and break up of 20 marks. Is there a minimum/maximum no of projects that need to be specified	
17	11	IV) 18 Technical Evaluation	Quality Certifications / affiliations / recognition etc.	It is requested to give a detailed scoring methodology and break up of 10 marks. Is there a minimum/maximum no of certifications / affiliations required	
18	11	IV) 18 Technical Evaluation	Presence in MP	This clause is restrictive in nature and should be removed	No Change. However, projects undertaken in MP will be considered.
19	13	V) General Terms and Conditions 4. Limits on Promotion	The bidder will not make any reference to MPSEDC or this procurement or resulting contract in any literature, promotional material, brochures, sales presentation or the like without the express prior written consent of the authorized representative of MPSEDC.	This Clause may please be deleted	No Change
20	15	V) General Terms and Conditions 13. Liquidated Damages	Liquidated Damages	LD clause may be removed from Tender and should not be applied to TPA's contract . . In any case extent of liquidated damages may be specified	No Change
21	17	V) General Terms and Conditions 17. Employees	(b) automatic transfer of employment contracts and (c) bidder not to enforce or impose any contractual provision preventing transfer of employees.	Please clarify implication of these clauses to Bidder	The Clause is self explanatory
22	18	V) General Terms and Conditions 19. Right of Access to Premises	At any time during the exit management period, where Assets are located at the Bidder's premises in relations to this project, the Bidder will be obliged to give reasonable rights of access to (or, in the case of Assets located on a third party's premises, procure reasonable rights of access to) Govt. of Madhya Pradesh/MPSEDC	Kindly let us know (i) the extent to which any assets for the purpose of this project would be located on our site and (ii) possibility that client or its nominated agency would require to access our premises?	This refers to the assets (IT or Non-IT) deployed by the TPA for fulfillment of its obligations only including any additional tools procured by MPSEDC and deployed by TPA.

			or its nominated agencies, and/or any Replacement Vendor in order to inventory the assets or Assets.		
23	19	V) General Terms and Conditions 23. Responsibility for safe custody and integrity of data	All project related documents issued by MPSEDC, other than the Contract itself, shall remain the property of MPSEDC and shall be returned (in all copies) to MPSEDC on completion of the Bidder's performance under the Contract if so required by MPSEDC.	Please refer clause 16 [C] [b] on pg 15,16 as it is contradictory to /inconsistent to clause 23. C	The query is not clear
24	19	V) General Terms and Conditions 26. Insurance Requirement	Bidder shall take and keep effective all the insurances during the period of the Contract.	Insurance requirement may be removed from Tender and should not be applied to TPA's contract	No Change
25	20	V) General Terms and Conditions 29. Third Party Claims	The Bidder shall indemnify MPSEDC against all third-party claims	This Clause may be removed from Tender and should not be applied to TPA's contract	No Change
26	21	Financial Bid	Items 1,2 and 3	If duration of assignment is given as two years, why is rate for 4 years required as part of financial bid Please specify how total cost of Bid would be arrived at. In case 3 is optional, it should not form part of the financial bid.	The duration shall be 4 years.

Note : Any other queries not responded to, indicates that there is no change in the document.

Sd/-
Addl. Chief General Manager
MPSEDC Ltd.